



#LiveBetterWithIT


Company Profile

PT Computrade Technology
International

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**We
Are**



Delivering excellence through best-in-class
services and innovative solutions

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Company Overview

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About Us



CTI Group is a leading provider of cloud and digital transformation solutions in Southeast Asia with progressive innovation and a comprehensive range of cutting-edge solutions.

12

CTI Group oversees 12 subsidiaries

+150

built strong partnership with over 150 world-leading IT brands.

+1000

With more than 1000 internationally certified engineers

Headquartered in Jakarta, Indonesia

CTI Group also extends its reach across Southeast Asia, by establishing regional offices in Malaysia and the Philippines.



Presiden Director of CTI Group



Rachmat Gunawan

"Our belief digital economy should reach beyond business transactions – it should create a positive impact in every aspect of life"

Vision

"Building digital economy to
improve people's lives."

Mission

- 1 Become key success partner of digital businesses by delivering comprehensive technology based solutions
- 2 As a great place to work for people to be the best they can be

Core Value



Humble

1. **Open-Minded:** We embrace learning, respect opinions, and accept feedback.
2. **Synergy:** We collaborate to achieve shared goals.

Integrity

1. **Reliable:** We fulfill our commitments with accountability.
2. **Trustworthy:** We act according to company values and rules.

Strive for Excellence

1. **Innovative:** We seek new ideas and perspectives.
2. **High Achiever:** We pursue continuous improvement and goal achievement.
3. **Persistence:** We maintain a resilient, "can-do" attitude.

Milestone

2003

PT Computrade Technology International (CTI) was established.

2008

CTI Technology Center was founded.

2011

Virtus Technology Indonesia and XDC Indonesia joined CTI Group. In the same year, Blue Power Technology and Central Data Technology were also established

2012

CTI Group entered the retail business through XDC Indonesia by acquiring Paradise Chain Store.

2013

Computrade Technology Malaysia was established.

2014

Computrade Technology Philippines and Helios Informatika Nusantara were established.

2017

Defender Nusa Semesta (DNS) was established. Smartnet Magna Global were acquired.

2018

Jedi Global Technology was established.

2020

Mega Buana Technologi was established

2023

Q2 Technology acquired and became member of CTI Group.

Awards

Since 2003, CTI Group has been recognized with 160+ awards across various categories of technology excellence

FY25 Indonesia Distributor of the Year dari Palo Alto Networks!

Best VAD Contributor FY25 from OpenText

ASEAN Distributor Excellence Award 2025 from Palo Alto Networks

FY24 Services Distributor of The Year from HPE Partner Summit 2025



FY24 Marketing Distributor of The Year from HPE Partner Summit 2025

FY24 Distributor of The Year from HPE Partner Summit 2025

2024 Best Distributor Award from Sangfor Technologies

ASEAN Value Creation Champion Distributor of the Year



iCIO Community



As part of CTI Group's initiative to strengthen Indonesia's digital ecosystem, iCIO Community was established as a professional network for senior IT leaders and decision-makers across the country.

Recognized as Indonesia's first officially registered IT community, endorsed by Rudiantara, Minister of Communication and Information Technology, iCIO Community provides a platform for sharing insights, developing leadership, and fostering collaboration among industry professionals.

Now operating as an independent legal entity, iCIO Community continues to advance its mission of empowering Indonesia's IT leadership community through various programs, events, and discussions that foster knowledge exchange and collective progress, while maintaining strong collaboration with CTI Group.

iCIO Programs

iCIO
Talk

iCIO
Exchange

Executive
Forum

iCIO
Breaktime

iCIO
Traveler



iCIO
Contribute

iCIO
Awards



Corporate Social Responsibility



CTI Group proudly presents DIGIForward, a CSR initiative that equips vocational (SMK) educators and students with essential cloud technology skills, supporting the development of an industry-ready future workforce in Indonesia.

Our initiative begins in East Java, a region that holds the second-largest number of vocational schools in Indonesia.



Our Solutions / Our Business

Main Business

Our Technology Solutions

Our Comprehensive Solutions

Our Innovations

2



At CTI Group

We specialize in delivering end-to-end IT solutions that help businesses grow, innovate, and stay secure

Our main business focus is built upon two key strengths

Value added distributor



System integrator



Our Technology Solution

Provide essential technologies which ensure simplicity, consistency, and innovation for both business partners and customers.



With great solutions, comes great responsibility to support and leverage your changing business environment. CTI subsidiaries serve you with these end to end services so you can have the support you need for every IT Solution you need to elevate your digital business

Our Comprehensive Solutions



Our Innovation

Expanding and aligning with our customers' preferences and needs



Enterprise mobility solutions address mobile security, device management, and productivity for field workers and sellers. HMS provides end-to-end solutions for configuring, managing, and securing mobile devices, and integrates with mobile applications.



A computer-based control system that optimizes industrial processes. Its intuitive GUI allows users to navigate and control complex operations.



One Future of Interconnected Workspace for Smart Workforce (OFIS), is the smart office solution that provides end-to-end services that we develop to build smart and digitalized work environments for companies and office building management in Indonesia.



Real-time network monitoring and advanced performance analysis. Ocula provides large-scale data monitoring and advanced reports with email, Telegram, and Microsoft Teams notifications.



Cloud management platform that allows you to optimize your cloud performance based on your business requirements. As cloud computing evolves rapidly, NCC provides the expertise to maximize the benefits effortlessly with its key features.



A computer-based control system that optimizes industrial processes. Its intuitive GUI allows users to navigate and control complex operations.



Kouvénta is an AI-integrated omni-channel business communication platform that improves customer experience by enabling seamless engagement with clients. We provide flexible solutions tailored to our clients' needs.



Competitive Edge

Our Facilities
Insights into Our Competitive Edge



Our Facilities



Technology Center

Our IT infrastructure lab is fully equipped with the latest technology for proof of concept, troubleshooting, and porting. It serves the needs of our business partners and customers.



Security Operation Center (SoC)

As Indonesia's largest SoC, we deliver comprehensive 24/7/365 security services that include timely threat alerts and periodic reports for robust protection.



Data Center

Engagement with a major data center provider designed for managed services, cloud, and colocation. It features modular technology, intelligent management, and seamless operations to support various technological needs.



Network Operation Center (NoC)

Our NOC provides nonstop monitoring of your entire network, addressing issues and supporting you with new deployments, policy changes, configurations, and threat mitigation across multiple locations.



Research and Development

At CTI Group, we are dedicated to pioneering technological advances. Our R&D team is focused on finding new integrations and innovative solutions to offer great value to our customers.



In-House Developer

We have the internal expertise to create innovative products and solutions. Our dedicated team drives the development of our products and services.



Insights into Our Competitive Edge



“At CTI Group, we take pride
in our network coverage
and capabilities”

5614

Active Channel Networks
Collaborating for success

50+

Partner Enablement
Empowering our partners through annual
sales and technical training, building the
skills needed to succeed

400+

Marketing Activities Annually
Including events, promotions, digital
marketing, and more, each activity is crafted
to effectively support and strengthen
collaboration with our business partners,
principals, or customers.

\$500 M

CAGR: 17%
Consistent, healthy growth

56+

Cities Coverage
We're whenever you need us





Our Subsidiaries

- Blue Power Technology
- Central Data Technology
- Virtus Technology Indonesia
- XDC Indonesia
- Helios Informatika Nusantara
- Defender Nusa Semesta (Defenxor)
- Smartnet Magna Global
- JEDI
- Mega Buana Technology
- Q2 Technology





Focus Area

Blue Power Technology (BPT) is one of the Value Added Distributors under CTI Group. Supported by trusted partners and skilled professionals, BPT provides comprehensive IT infrastructure and enterprise solutions through collaborations with leading global technology brands.

Focus Area

Ofis, Scops, Core Infrastructure, Database Platform, Security for Advanced Persistent Threat, Web Application Firewall, Cloud, and more.

“1378 Customers”

Technology Alliances

Collaborating with global tech giants to enhance our product capabilities and integrate cutting-edge technology into our solutions.

Our services

Implementation, Maintenance, Managed Service, Workload Migration, Lenovo AWSP



Central Data Technology (CDT) is one of CTI Group's subsidiaries that provides innovative IT solutions to help businesses adapt to the ever-changing digital landscape.

Cloud, Security, and Observability.

Technology Partner



Clients





Focus Area

Virtus Technology Indonesia (Virtus) is a prominent Value Added Distributor under CTI Group, delivering advanced IT infrastructure solutions designed to enhance operational efficiency and support digital transformation across industries.

Focus Area

Data Center, Endpoint Protection, Network Management, Comprehensive Security, Security Operations Center, Edge Solution, Video Intelligent, Cloud Security, Apps & Modernization, Artificial Intelligence (AI).

“**1400+ partner, 2500+ customer,
35 products, 58 awards.**”

Product Portfolio

Representing more than 35 leading global brands, such as



Our services

Project Management, Proof of Concept, Custom Training, Corrective Maintenance, Preventive Maintenance, Implementation

XDC Indonesia (XDC) is one of the Value Added Distributors under CTI Group, focusing on delivering reliable and efficient integrated IT infrastructure solutions that help businesses enhance productivity, security, and scalability

Network, Infrastructure, Virtualization & Cloud supporting organizations in building smarter and more resilient IT ecosystems. (Ini kek kalimat dbwh penjelasan focus areasnya)

Technology Partner



XDC Indonesia is the only retail partner for Lenovo and MSI that provides both authorized service center and PUDO (Pick-Up & Drop-Off) facilities. Its service center offers comprehensive support, including repair, upgrade, on-site service, warranty claim, and installation to ensure optimal customer satisfaction.



Defenxor is a cybersecurity-focused company that helps businesses strengthen their digital defenses through reliable monitoring, consulting, and integration services. Backed by certified experts and local operations, Defenxor is committed to safeguarding data, maintaining privacy, and ensuring every business runs safely and seamlessly.

Core Solution

Defenxor offers three key cybersecurity services tailored to different business needs:

1

DISI (Defenxor Intelligence Security Integrator)

Security Hardware Installment Program

Convert CAPEX into OPEX for better ROI.

Competitive Pricing

Benefit from Defenxor's extensive distribution network.

Bundled Managed Services

Combine product purchase with security monitoring and management services.

2

DIMS (Defenxor Intelligence Managed Security)

Comprehensive 24/7 managed security service designed to detect, prevent, and respond to threats in real time.

Key Features

Security Surveillance

24/7 monitoring of security events by qualified analysts.

Incident Response & Management

Rapid response to reduce breach and data loss impact.

Log Collection & Management

Collect, correlate, and analyze logs using SIEM and full-text search technologies.

Vulnerability Management

Identify weaknesses and track resolutions proactively.

Network Data Capture & Forensic

Network traffic capture for threat detection and forensic purposes.

Mobile Apps

Access online analysts, monitor progress, and receive real-time notifications.



Highlight

Equipped with Defenxor Appliances, developed in-house to ensure rapid detection and response.

Integrated mobile application for real-time protection overview.

Supported by CTI Group's trusted ecosystem and global security affiliations.



3 DISC (Defenxor Intelligence Security Consulting)

Security consulting services that help organizations assess, strengthen, and maintain their cybersecurity posture.

Key Features

Security Policy Development

Security Audit

Incident Response & Management

Penetration & Compromise

Testing

Security Certification Support

Security Advisory & SOC Development



Mega Buana Technology (MBT) is a leading IT solutions provider committed to delivering innovative and reliable technology services across industries through partnerships with global IT brands.

Focus Area

Cloud, Security, Database Management, Converged Infrastructure, Solution Bundling

Technology Partner

ORACLE

NAKIVO™



HUAWEI CLOUD



NetApp™

Ruijie

easishare



Smartnet Magna Global (SMG) is Indonesia's leading cloud solution provider, helping countless companies tap into the full potential of Google Cloud. As an official partner of Google Indonesia, SMG empowers businesses through advanced solutions across Google Cloud, Google Maps Platform, and Google Workspace. Our customized solutions are designed to accelerate digital transformation, enhance operational efficiency, and unlock new growth opportunities through the power of cloud technology.

Key Features

1. Cloud Solutions

- Application Modernization
- Infrastructure Modernization
- Smart Analytics
- Security Modernization
- Data Cloud

2. IT Infrastructure Solutions

- Network Performance Monitor
- Data Warehouse
- Hyper-converged Infrastructure
- Virtual Machine
- Server Storage
- Enterprise Wired and Wireless LAN

3. IT Security Management Solutions

- Network Access Control
- Privileged Access Management (PAM)
- Next Generation Firewall
- Web Application Firewall
- Next Generation Antivirus
- Endpoint Detection and Response
- Endpoint Privileged Management
- Data Loss Prevention
- Identity and Access Management (IAM)
- Security Information and Event Management

Our Services

Implementation

SMG not only provides comprehensive IT and cloud solutions but also ensures their effective implementation to achieve optimal business outcomes.

Cloud Managed Services

Our team delivers 24/7 cloud management, including continuous monitoring, usage optimization, and performance assessment to ensure operational excellence.

Preventive Maintenance Corrective Maintenance

Through regular health checks and responsive support, SMG helps prevent potential issues and swiftly resolves any unexpected disruptions to maintain system reliability.

Cloud Migration Services

SMG facilitates seamless and secure migration from on-premises environments or between cloud platforms, minimizing downtime and ensuring business continuity.



Helios Informatika Nusantara (Helios) is one of CTI Group's subsidiaries specializing in digital and IT solutions. With extensive expertise and strong partnerships, Helios helps businesses accelerate their digital transformation and adapt to the evolving technological landscape.

Focus Area

Network, Security, Mobility, Server Storage, Cloud, and Digital IT Solutions

enabling organizations to enhance connectivity, protection, and operational efficiency in the digital era.

Product Portfolio



SAMSUNG

GrabForBusiness

Competitive Advantage

Custom Software Development

Exceptional Customer Service

Extensive IT Experience



JEDI is a Managed Service Provider (MSP) in Indonesia, equipped with its own Data Center to support various business operations.

Focus Area

Managed SD-WAN
Managed Cloud
Managed Wi-Fi
Managed Infrastructure
Managed Network
Managed Security Devices

“With over 250 successful projects, 270+ certifications, and a team of 100+ skilled professionals.”

Technology Partner



riverbed

Forcepoint

Quest



A leading provider of Financial Crime Compliance and Cybersecurity Solutions, Q2 Technologies leverages advanced technologies and global expertise to help organizations maintain compliance, mitigate risks, and strengthen their digital security against evolving threats.

Focus Area

1. Financial Crime Compliance

- Identity Verification
- Anti-Money Laundering
- Anti-Fraud (Prevention & Detection)
- Regulatory Reporting

2. Cybersecurity Services

- Vulnerability Assessment & Penetration Testing (VAPT)
- Managed Security Services
- Security Information & Event Management (SIEM)
- Patch Management & Services
- ISO/IEC 27001 Certification Assistance
- Unified Endpoint Management
- Identity and Access Management
- Security Testing

Technology Partner



HCLSoftware





Testimonials

Our Clients
Client Testimonials
Frequently Asked Questions (FAQs)
Connect With CTI Group



Our Clients

We proudly serve clients from multiple sectors, demonstrating our broad expertise and trusted partnerships across industries such as

financial and insurance services,
manufacturing

media and entertainment

retail and consumer goods

technology, and transportation.

Clients Testimonial

Java Jazz Festival

BluePower Technology (BPT) team has been incredibly supportive at the Java Jazz Festival for 5 events in the past 7 years and provided pivotal advice for managing the ticketing crowd. We look forward to future collaborations in analytics and event tech.

BNI Multi Finance

Not only at the beginning of the implementation of the new Core System Project, but also afterwards, BNI Multifinance has experienced added value from the ongoing collaboration with CDT. CDT proactively provides services that focus on improvement, both in terms of security and cost optimization.

Giordano

Giordano Indonesia collaborated with Jedi Solutions for Managed Services, choosing them for their benefits, including consultation, expert technical teams, and valuable input for our team's development. As a result, Jedi Solutions has become more than just a vendor, but a partner in the growth of our dynamic retail business.

PT Rapid Infrastructure

Migrating to AWS, our server space has become more effective and scalable. Clients have full control, and AWS offers user-friendly methods for monitoring server activity. Central Data Technology's help has been excellent with prompt responses.

For more examples of our client success stories, please visit compuRADetech.com/customer-success-stories

Frequently Asked Questions (FAQs)



Who are CTI Group's partners?

We collaborate with over 150 leading enterprise IT brands to deliver top-notch solutions.

In which cities does CTI Group operate?

CTI Group has a strong presence in major cities across Indonesia, including regional offices in Malaysia and the Philippines.

How long has CTI Group been in business?

Established in 2003, CTI Group has been a prominent provider of IT solutions for over two decades.

What types of support does CTI Group provide?

We develop our own partner network with more than 5,614 active business partners and resellers, providing marketing and branding support, sales and technical enablements, consulting and advisory, and pre-and post-sales support, Partner Development Fund (PDF), Partner Award, and certification programs to enhance partner expertise and drive results

What solutions does CTI Group offer?

CTI Group offers a comprehensive range of IT solutions, including cloudsolutions,platform solutions, and advanced technology solutions.

What industries does CTI Group serve?

CTI Group serves a diverse range of industries, including finance, healthcare, education, and more, offering tailored solutions to meet specific industry needs.

Does CTI Group offer customized IT solutions?

Yes, we specialize in delivering customized IT solutions designed to meet the unique requirements of our clients.

What makes CTI Group different from other IT providers?

We set ourselves apart by treating customers as true business partners. We go beyond delivering innovative solutions, excellence, and 24/7 support by sharing our expertise to help partners achieve their goals. Our strategic alliances with leading IT brands enable us to provide tailored solutions that drive mutual growth and success.

Connect With CTI Group



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Philippines

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